

BROCHURE

Apex Ground Services Belgrade: Premier Handling Services



Arrival Fast-Track:

1. **Meet and Greet Service:** Upon arrival, you will be warmly welcomed at the entrance by one of our professional representatives, easily identifiable by a sign displaying your name or company logo.
2. **Luggage Handling:** We ensure all your belongings are safely collected from the baggage carousel, providing seamless assistance with retrieving your luggage.
3. **Assistance with Immigration and Customs:** Our dedicated representative will guide you through immigration and customs procedures, ensuring a quick and stress-free process.
4. **Escort to Transportation:** After retrieving your luggage, our representative will escort you to your pre-arranged transportation, whether it's a taxi, rental car, or private chauffeur service.
5. **Out Transportation:** If needed, we can arrange transportation to your desired location. Alternatively, if our vehicles are available, we can offer our own transport services. Our fleet includes Mercedes V-300 (2024) Maybach and AMG (5 seats), Mercedes Sprinter Bus (2021) x1 (16 seats), BMW X7 (2024) and BMW 7 (2024).

Departure Fast-Track:

1. **Meet and Greet Service:** Upon departure, our representative will meet you at the designated drop-off point or a pre-arranged location within the terminal.
2. **Luggage Handling:** A dedicated porter at your service, handling your luggage with care, ensuring a swift and stress-free journey from check-in to boarding.
3. **Expedited Check-In:** Enjoy a fast and efficient check-in process with our assistance, ensuring minimal wait times and a seamless start to your journey.
4. **Fast-Track Security:** Our service offers streamlined passage through security checkpoints, ensuring minimal wait times and a stress-free experience for travelers.
5. **Fast-Track Passport Control:** Enjoy priority access through passport control, reducing delays and allowing for a quicker and more seamless transition through the airport.
6. **Passenger Lounge Access:** Relax in exclusive airport lounges, offering a comfortable environment with premium amenities while you wait for your flight. (Per request/Additional cost).
7. **Boarding Assistance:** When it's time to board, we make sure you arrive at the gate promptly and assist with any final boarding procedures for a smooth departure experience.

Board to Board (B2B) - Private Flight to Commercial Flight

1. **Meet and Greet Service (GAT Meet Point):** Our dedicated hostess will warmly welcome you at the GAT meet point, ensuring a personalized and smooth start to your journey.
2. **Transportation from General Aviation Terminal to Main Terminal:** We provide convenient and efficient transportation between the General Aviation Terminal and the Main Terminal, ensuring a seamless connection for your journey.
3. **Luggage Handling:** A dedicated porter at your service, handling your luggage with care, ensuring a swift and stress-free journey from check-in to boarding.
4. **Expedited Check-In** Enjoy a fast and efficient check-in process with our assistance, ensuring minimal wait times and a seamless start to your journey.
5. **Fast-Track Security.** Our service offers streamlined passage through security checkpoints, ensuring minimal wait times and a stress-free experience for travelers.
6. **Fast-Track Passport Control:** Enjoy priority access through passport control, reducing delays and allowing for a quicker and more seamless transition through the airport.
7. **Passenger Lounge Access:** Relax in exclusive airport lounges, offering a comfortable environment with premium amenities while you wait for your flight. (Per request/Additional cost).
8. **Boarding Assistance:** When it's time to board, we make sure you arrive at the gate promptly and assist with any final boarding procedures for a smooth departure experience.

Board to Board (B2B) - Commercial Flight to Private Flight

1. **Meet and Greet Service:** Upon arrival, you will be warmly welcomed at the entrance by one of our professional representatives, easily identifiable by a sign displaying your name or company logo
2. **Luggage Handling :** We offer two options for baggage handling. The first option is to wait for your baggage to be delivered to the Main Terminal from our sorting area, which is free of charge. The second option provides direct transfer of your baggage to the General Aviation Terminal for a more expedited process, at a cost of €35 per bag.
3. **Assistance with Immigration and Customs:** Our dedicated representative will guide you through immigration and customs procedures, ensuring a quick and stress-free process.
4. **Transportation:** Transportation from Main Terminal to General Aviation Terminal: We offer efficient and convenient transportation between the Main Terminal and the General Aviation Terminal, ensuring a smooth and seamless connection for your travel needs.
5. **Welcome to GAT:** Our dedicated hostess will warmly welcome you at the GAT, and we'll provide complimentary coffee and other refreshments to make your wait more comfortable.

Board to Board (B2B) - Commercial Flight to Commercial Flight

1. **Meet and Greet Service:** You will be warmly welcomed at the entrance by one of our professional representatives, easily identifiable by a sign displaying your name or company logo.
2. **Carry-on Handling: :** A dedicated porter at your service, handling your carry-on with care.
3. **Passenger Lounge Access:** Relax in exclusive airport lounges, offering a comfortable environment with premium amenities while you wait for your flight. (Per request/Additional cost).
4. **Boarding Assistance:** When it's time to board, we make sure you arrive at the gate .

Additional Services

1. **Translation Services:** Our multilingual staff is available to assist you with any language barriers, ensuring clear and effective communication throughout your journey
2. **Shopping Assistance:** If you wish to make any purchases or need assistance navigating the airport shops, our representative is here to help. Additionally, enjoy a 10% discount through our team
3. **Special Requests:** We cater to special needs and requests, including wheelchair assistance, priority seating, and arranging special in-flight meals to ensure a comfortable and accommodating experience.

Price list:

NBR.	TYPE OF SERVICE	UNIT OF MEASUREMENT	PRICE(EUR)
1.	Fast-Track ARR	Per PAX	96
2.	Fast-Track DEP	Per PAX	96
3.	B2B	Per PAX	96
4.	B2B	INF	FOC
5.	B2B	CHD	48
6.	Porter	Each porter assigned to an passenger can carry up to four suitcases	96
7.	Transportation	Transportation to GAT	60
8.	B2B Baggages	Pick up from sorting area – Per bag	48

NOTE:

1. Payment method - Credit Card, Credit, Invoice, Pro-Form Invoice.
2. NO Cancellation Fee
3. Additional charge – We do not apply any additional charges beyond the quoted service fees.

Contact Details:

Operations APEX 24/07

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After 21:00 (local time), please contact:

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At Apex Ground Services Belgrade, we ensure a seamless travel experience with personalized services designed to meet your every need.

Thank you for choosing our services! We look forward to welcoming you again soon.

Have a wonderful day!

Apex Ground Belgrade Team