

Apex Ground Services Belgrade:
Guide to Meet & Greet Service at LYBE via GAT





Arrival Fast-Track

1. Meet and Greet Service

Upon arrival, our professional representative will welcome you directly **at the aircraft bridge exit**, easily identifiable by a sign displaying your name or company logo.

2. Luggage Handling

Your luggage will be collected from the baggage carousel by our team and **delivered directly to the VIP terminal**, ensuring a seamless and comfortable experience.

3. Private Transfer to VIP Terminal

Passengers are escorted by our representative **directly from the terminal building to the VIP (GAT) terminal via a dedicated elevator**, without exiting the building, ensuring maximum comfort, discretion, and efficiency.

4. Assistance with Immigration and Customs

All immigration and customs procedures are completed **within the VIP terminal**, allowing for a fast, discreet and stress-free process under the guidance of our dedicated representative.

5. Escort to Transportation

From the VIP terminal, our representative will escort you directly to your **pre-arranged transportation**.

6. Ground Transportation

If required, we can arrange transportation to your desired destination. Alternatively, subject to availability, we can provide transportation with our own fleet.

Our fleet includes **Mercedes V-300 (2024) Maybach & AMG (5 seats)**, **Mercedes Sprinter Bus (2021 – 16 seats)**, **BMW X7 (2024)** and **BMW 7 Series (2024)**.

Departure Fast-Track

1. Meet and Greet Service

Upon departure, our representative will meet you at the designated drop-off point or at a pre-arranged location within the terminal.

2. Luggage Handling

A dedicated porter will take care of your luggage, ensuring a smooth and stress-free journey from arrival at the airport until boarding.

3. Expedited Check-In

Enjoy a fast and efficient check-in process with our assistance, ensuring minimal waiting time and a seamless start to your journey.

4. Escort to GAT – VIP Terminal

After check-in, passengers are escorted by our representative to the **General Aviation Terminal (GAT VIP/CIP)**, providing a private and comfortable environment for the remaining departure procedures.

5. Security and Passport Control

All **security and passport control procedures are completed within the GAT VIP terminal**, ensuring privacy, efficiency and minimal waiting time.

6. Passenger Lounge Access

Relax in the exclusive VIP lounge, offering a comfortable environment with premium amenities while you wait for your flight (*upon request / additional cost*).

7. Boarding Assistance

When boarding begins, our team escorts passengers **directly from the VIP terminal to the designated gate**, ensuring a smooth and seamless departure experience.