

BROCHURE

Apex Ground Services Belgrade: Premier Handling Services



At **Apex Ground Services**, we redefine the VIP experience at Nikola Tesla Airport. From the moment you arrive until your departure, our dedicated team ensures that every aspect of your journey is seamless, comfortable, and tailored to your individual needs. By combining luxury vehicles, personalized assistance, exclusive lounge facilities, and comprehensive ground support, we deliver an unmatched level of service for both passengers and crew. Discover how we make every trip effortless, elegant, and truly exceptional.

1. Exclusive Fleet of Luxury Vehicles

Apex Ground Services is the only company at Nikola Tesla Airport offering a fleet of the most luxurious vehicles, including the **V-Class** (V300 Maybach and V300 VIP), **BMW X7**, **BMW 7 Series**, and **Mercedes Sprinter bus**. These vehicles provide top-tier comfort and style for all our clients. We also offer premium ground transportation for passengers and crew to the city or hotels in our luxury Mercedes and BMW vehicles, ensuring a seamless and elegant travel experience.

2. Passenger and Crew Lounge Near the Aircraft

Our Passenger and **Crew Lounge** is the only one located directly next to the general aviation platform. This exclusive area offers a selection of refreshments, including drinks, coffee, and snacks, all served by our always-smiling and friendly hostesses to ensure your comfort.

3. Personalized Assistance at the GAT/VIP Terminal

Our cheerful ground **hostesses** welcome passengers with a warm smile, assist them through passport control, and help with their luggage, ensuring a smooth and hassle-free experience from the moment they arrive.

4. 24/7 Service

Our services are available around the **clock—24 hours a day**, seven days a week—ensuring we are ready to meet all our clients' needs at any time.

5. Comprehensive Service Coordination

We provide complete coordination of services, including aircraft parking, fuel supply, in-flight catering, hotel bookings, and transport to the city or hotel, making your stay as comfortable as possible. Additionally, we can handle permit approvals on your behalf and contact the CAA for you.

6. No Hidden Fees and 14-Day Deferred Payment

Unlike others, we do not charge any additional fees for supervision services or cancellations, meaning all extra services come without hidden costs. We also offer our partners the option of deferred payment of up to 14 days, ensuring smoother operations and simplified billing. This credit can cover additional services, which can be consolidated on a single invoice, including parking at Jat Tehnic, catering services, and premium beverages prepared upon passenger request.

7. We Provide Comprehensive Meet and Greet Services at the Lowest Prices

Our Meet and Greet services provide a pleasant and efficient experience for your clients, ensuring smooth and expedited passage through the terminal. We guarantee the most competitive rates while upholding the highest standards of comfort and professionalism.

See for yourself—our VIP experience in just a few snapshots!



Efficient Ground Handling: The Key to Success in Business Aviation

Business aviation plays a crucial role in enhancing efficiency and productivity for companies worldwide. Smooth and quick ground handling operations are essential to maximize these benefits. Timely services—such as aircraft refueling, baggage handling, and customs clearance—minimize delays and ensure that executives can focus on their business goals rather than travel logistics. Efficient ground handling not only saves valuable time but also enhances the overall travel experience, fostering reliability and flexibility. In a competitive landscape, having a well-coordinated ground support system can be the difference between seizing opportunities and missing them.

Comprehensive Ground Handling and Passenger Services

1. Immediate Response to Handling Requests

Our dispatch team responds instantly to every aircraft handling request, ensuring immediate confirmation. We take care of all necessary permits, parking, and other essential services to ensure your flight runs smoothly without any delays. We're available to answer all questions and meet specific requests, offering fully personalized support. Your satisfaction and efficiency are our top priorities.

2. Arrival Coordination

Upon arrival, we provide a warm welcome to passengers and assist with baggage handling to expedite the boarding process efficiently.

3. Customs and Immigration

We facilitate swift processing through customs and immigration, ensuring compliance with all regulations for a hassle-free experience.

4. Aircraft Preparation

Our team ensures the aircraft is fully prepared for departure, including fueling, deep cleaning, and restocking all necessary supplies.

5. Passenger Services

We offer exclusive amenities such as access to private lounges, gourmet refreshments, and dedicated concierge services to elevate comfort and convenience.

6. Transportation Logistics

We arrange reliable ground transportation, whether luxury vehicles or shuttles, ensuring seamless transfers to and from the airport.

7. Flight Support

We coordinate closely with flight crews, managing flight plans, monitoring weather updates, and addressing any special requests to guarantee smooth operations.

Political Delegation / State Flights

Political delegation flights are specialized air travel services designed for government officials attending diplomatic meetings, summits, or negotiations. These flights prioritize both security and privacy, utilizing aircraft equipped with the latest amenities to ensure comfort and effective communication.

Our company offers comprehensive support for these missions, managing both aircraft logistics and passenger accommodations. We ensure seamless coordination with multiple agencies and countries to uphold protocol and facilitate smooth travel.

To enhance the experience, we provide access to our luxurious VIP lounge, where guests can relax with a selection of coffee and soft beverages. Our attentive staff is dedicated to offering exceptional service, ensuring that every detail is attended to.

Let us assist you in making your next political delegation flight both efficient and comfortable.



Medical Flights

Medical flights require meticulous planning, as they involve the careful coordination of aircraft, medical personnel, and the specific needs of patients. Ground handling companies play a vital role in this process, ensuring that all necessary medical equipment is loaded on board and facilitating seamless communication with ambulance drivers for efficient transfers.

Our experienced team is dedicated to providing exceptional support for these urgent flights. We ensure that optimal care is arranged during boarding and throughout transportation, prioritizing the comfort and safety of the patient. From the moment of booking to the final destination, we are committed to delivering a smooth and efficient experience.

Let us assist you in navigating the complexities of medical flights, ensuring that every detail is handled with the utmost care and professionalism.

At Apex Ground Services Belgrade, we ensure a seamless travel experience with personalized services designed to meet your every need.

Thank you for choosing our services! We look forward to welcoming you again soon.

Have a wonderful day!

Apex Ground Belgrade Team